

BARUT B SUITES SUSTAINABILITY REPORT
2022 - 2023





ENERGY POLICY

In order to increase efficiency in the use of energy resources and energy in order to use energy effectively, prevent energy waste, alleviate the burden of energy costs on the economy and protect the environment;

- To ensure the sustainability of the system by establishing a system in accordance with the requirements of ISO 50001:2018 Energy Management System,

- To monitor all our consumption data in accordance with our performance indicators and targets, to record them by providing the necessary information and resources, and to constantly improve and review our performance,

- To carry out energy efficiency projects to reduce greenhouse gas emissions in all our services and activities and to engage in designs and activities that will increase the use of renewable energy resources,

- To comply with all national and international legislation, the conditions of the guests staying at the facility and all the conditions applied by the facility,

- To raise awareness among our relevant parties about the importance of our natural resources and energy consumption in order to continuously improve our Energy Performance,

- To choose the equipment purchased within the scope of the Energy Management System as energy efficient as possible and to ensure that these equipment are used correctly,

We undertake



SUMMARY

Sustainability is designed to protect natural resources and leave a good environment for future generations to meet today's needs. Sustainable development means programming the life and development of today's and the future in such a way as to enable future generations to meet and develop their needs without consuming natural resources by balancing between man and nature. Sustainable development is a concept with social, ecological, economic, spatial and cultural dimensions. As Arum Barut Collection, we are aware of our responsibilities and committed to sustainable tourism and development. We're trying to leave a better world for future generations. Our corporate vision, mission, culture, values and ethical principles lead us to fulfill these responsibilities.

Mutlu ÖZMEN

CONTENT



BARUT HOTELS SUSTAINABILITY MESSAGE.....	5
OUR CORPORATE PROFILE	5
OUR POLICIES	6
OUR VISION & MISSION	10
BARUT VALUES	10
OUR BRAND IMAGE.....	11
OUR DOCUMENTS	12
OUR AWARDS & CERTIFICATES	12
OUR VALUE CHAIN	15
OUR BUSINESS PRINCIPLES	15
CORPORATE RESPONSIBILITY	15
SUSTAINABLE TOURISM	16
COMMUNICATION WITH OUR STAKEHOLDERS	17
RESPONSIBLE PURCHASE PRACTICES	1



OUR GUESTS	20
ENVIRONMENTAL MANAGEMENT SYSTEM POLICY	22
ENERGY MANAGEMENT	22
WASTE MANAGEMENT	24
CHEMICAL USE	26
CARBON EMISSION	26
WILDLIFE	26
ENVIRONMENTAL PRIORITIES	27
PERSONNEL ENVIRONMENTAL TRAINING & EXERCISES	27
COMMUNITY / SUSTAINABILITY 2022 SOCIAL SOCIETAL ELEMENTS AND 2023 GOALS.....	28
GENERAL EVALUATION – 2023 GOALS AND STATISTICAL INFORMATION WITH GRAPHICS.....	29

BARUT HOTELS SUSTAINABILITY MESSAGE



✓ **OUR COMMITMENT TO THE ENVIRONMENT**

We respect the environment and the world to be respected in the world. It is aimed to control the amount of water, electricity, energy, chemical, solid waste without compromising the comfort of the hotel guests and to minimize the damage to the environment and Natural Resources. In the light of sustainable tourism principles, measures taken to reduce the use of natural resources, soil, water, air damage to minimize and, if possible, to eliminate the applications have been updated.

✓ **OUR CORPORATE PROFILE**

We have offered privileged holidays to our privileged guests by aiming to combine sea, sand and sun with Entertainment and quality that comes to mind when it comes to holiday since the first day of our establishment. We haven't just created environments for our own taste. We have enabled our guests to travel to peace and explore the purity with the appropriate approaches to all tastes. Colors are the quickest way to tell the beauty of life. For 50 years, we have touched thousands of hearts with all the colors of life. At this point, with our specialized dynamic staff and our understanding of modern management, we believe that we will provide high quality service to our guests for many years.

OUR POLICIES



✓ **OUR HISTORY**

We are a big family with 3500 rooms, over 10000 beds and more than 3000 colleagues, which started to serve with a 36-room hotel in the area where Acanthus Cennet Barut Collection Hotel is located in the beginning of 1971.

✓ **BARUT HOTELS POLICY**

Our main aim is to provide the best quality service by keeping guest satisfaction with all our employees above all else. According to this target; Legal requirements Barut hotels is committed to complying with legal requirements in all product and service processes

OUR POLICIES



Safety of our employees and human investment

Our staff is our most valuable asset. In order to minimize the risks that will endanger the health and safety of our employees and business partners and to prevent occupational accidents, all our processes are continuously improved and state-of-the-art technologies are followed. Education of our employees, protection of human rights and the enjoyment of equal rights without regard to religion, language, race are our indispensable rule.

Guest Satisfaction – Guest Security – Guest Focus

Our guests are the reason we exist. Following guest complaints from all kinds of sources, analyzing complaints and informing our guests on this subject, turning the complaints into an opportunity for ourselves is our priority.

Natural Respect To The Environment

Using our resources in the most efficient way to prevent environmental pollution and to protect the nature, reduce the amount of waste, recycle or make it harmless is our main goal.



- **Energy Saving**

Barut is based on the most efficient use of our energy resources and continuous improvement in energy efficiency.

- **Food Safety – Hygiene**

It is our common principle to implement the food safety system throughout the food chain, continuously improve and prioritize the hygiene requirements throughout the entire food chain in order to provide quality, food safety principles.

- **Our investor and business partners**

Our investor who provides a peaceful and safe working environment to its employees and we work to provide better service with the most appropriate cost by determining the expectations and requirements of our business partners to whom we share the same objective.



Support for Local Economy and Sustainable

Purchasing practices we are aware of our contribution to the local economy, so 95% of our suppliers and raw materials are local. For sustainable tourism, we make environmentally friendly purchases that generate less energy, water, waste. In the light of these principles, our hotels that compete in the national and international market, always show the determination to be the leader, continuously develop and provide the resources.

Child Abuse and Harassment

We believe that everyone should be responsible for the protection of children. We know that child welfare and protection of children from all forms of harm is very important and that it is our primary duty to protect all children we are interested in from physical and mental abuse. In the light of these principles, our hotels that compete in the national and international market, always show the determination to be the leader, continuously develop and provide the resources.

OUR VISION & MISSION



Vision

We aim to be a world brand that stands out with its service quality and reliability in the sector, keeping guest and employee satisfaction at the highest level with the power and knowledge we have gained from our deep-rooted past. We work for sustainable tourism with the products we prefer and the approaches we display.

Mission

Barut Hotels means adopting a guest satisfaction-oriented service approach. Our group, which is the product of a visionary perspective, has been serving Turkish and World tourism in the light of "Happy employee - happy guest" philosophy since its establishment in 1971. With our stable, innovative, fair and reputable stance, we will continue to develop projects that are sensitive to the environment, people, art and nature, and we will continue to serve our country with our new investments.

Values:

- Human, Nature, Time, Hospitality, Mediterranean, Devotion

OUR BRANDS



BARUT B SUİTES
SİDE, ANTALYA

OUR BRANDS



[LARA BARUT COLLECTION](#)
[KUNDU · ANTALYA](#)



[ACANTHUS & CENNET BARUT](#)
[COLLECTION](#)
[ŞİDE · ANTALYA](#)



[BARUT SUNWING](#)
[SIDE BEACH](#)
[SİDE · ANTALYA](#)



[KEMER BARUT COLLECTION](#)
[KEMER · ANTALYA](#)



[TUI SENSATORI RESORT](#)
[BARUT FETHİYE](#)
[FETHİYE · MUĞLA](#)



[TUI SENSATORI RESORT](#)
[BARUT SORGUN](#)
[SORGUN · ANTALYA](#)



[TUI SENSIMAR](#)
[BARUT ANDIZ](#)
[ŞİDE · ANTALYA](#)



[BARUT ARUM COLLECTION](#)
[ŞİDE · ANTALYA](#)



[BARUT](#)
[HEMERA](#)
[ŞİDE · ANTALYA](#)

OUR BRAND IMAGE



✓ **Integrity**

We encourage honesty through our respect for individuals, the communication of our expectations, consistency and fairness in our actions. This integrity permeates everything we do.

✓ **Success**

We constantly strive to find better ways to pursue Barut Hotels and our personal goals. Barut Hotels is committed to providing training, support and growth opportunities to team members to ensure a rewarding and secure future.

✓ **Team work**

We work as a team at all levels, we recognize that each team player contributes to the success of the team with their competence, preparation, determination and commitment.

✓ **Excellence**

We do our best in everything we do, exceeding our expectations and striving for professional excellence, distinguishing ourselves by superior performance.

✓ **Innovation**

We encourage a culture that values the independence of thought and personal strength, known for the creativity, motivation, perseverance and passion of team members. We believe in innovative thinking that promotes change that is beneficial for both the individual and the brand.

OUR AWARDS & CERTIFICATES



- TRIPADVISOR EXCELLENCE AWARD 2018
- OTEL PUAN 2018
- TRIPADVISOR EXCELLENCE AWARD 2019
- TRAVELIFE GOLD AWARD 2017 - 2019
- HOLIDAY CHECK 2018
- HOLIDAY CHECK 2019
- TRIPADVISOR EXCELLENCE AWARD 2016
- TRAVELIFE GOLD AWARD 2015 - 2017
- TRIPADVISOR EXCELLENCE AWARD 2015
- TRIPADVISOR EXCELLENCE AWARD 2014
- TRAVELIFE GOLD AWARD 2013 - 2015
- TRIPADVISOR EXCELLENCE AWARD 2013
- TRAVELIFE GOLD AWARD 2011 - 2013
- TRIPADVISOR EXCELLENCE AWARD 2012
- TRAVELIFE GOLD AWARD 2009 - 2011
- EURO FLOWER
- ETS YÜKSEK MİSAFİR MEMNUNİYETİ SERTİFİKASI 2018
- ETS YÜKSEK MİSAFİR MEMNUNİYETİ SERTİFİKASI 2019
- TRIPADVISOR TRAVELLERS CHOİCE 2020
- TUI Blue Star Awards 2023 Gold- Local Food Selection
- TUI Blue Star Awards 2023 Silver- Food & Drinks
- TUI Blue Star Awards 2023 Bronze- Respect for Environment

OUR VALUE CHAIN



OUR BUSINESS PRINCIPLES

BARUT HOTELS adopts a business policy that respects natural life and human rights and supports its employees and suppliers. In the name of continuous development, we support our employees with trainings and career management program. First of all, we aim to raise our employees and grow together.

CORPORATE RESPONSIBILITY

While carrying out its activities, BARUT HOTELS aims to maintain positive relations between the surrounding society, organizations and natural habitats and the institution; It works to ensure that its social and economic effects are as positive and beneficial for the environment and the people of the region as possible, and to reduce and eliminate its negative effects.

Our Corporate Responsibilities;

- ✓ Being Environmentally Friendly
- ✓ Supporting the Local People
- ✓ Sustainable Tourism



Sustainable tourism; It's more than just removing the negative effects.

- ✓ more efficiency
- ✓ Reducing costs
- ✓ Pro-active participation and awareness raising (staff, guests, supplier) Ecosystem (resource for tourism) and livelihood improvement
- ✓ Strengthening the customer experience
- ✓ It is not a one-time process, but a continuous process.
- ✓ It's not a bureaucratic situation (writing reports, printing papers) it's a philosophy, attitude, being open to new and innovative ideas!

CONTACT WITH OUR STAKEHOLDERS



- ✓ Our Employees: One-on-one meetings and group meetings, training and workshops, BARUT HOTELS Corporate Portal, performance evaluation and career development meetings, annual reports and surveys
- ✓ Our Guests: Guest Satisfaction Surveys, Request Forms, Contact Forms, Social Media
- ✓ Suppliers: Purchasing specifications, Supplier audits, Performance Evaluation System, Meetings, Negotiations
- ✓ Local Communities: Social Projects, information requests (as needed), annual reports, meetings, grievance system
- ✓ Public Institutions: Meetings, information requests (when necessary), annual report
- ✓ Sectoral Groups: Meetings, Seminars
- ✓ Universities and Academics: Intern Program, conference-meeting attendance, scholarships
- ✓ Press: Launch meetings, press releases

RESPONSIBLE PURCHASING PRACTICES



1. PURPOSE

This procedure has been written in order to make the requested purchases within the company correctly and completely, to explain how the supplied materials will be stored and how they will be sent to the departments when needed.

2. SCOPE

It covers the purchase of goods, materials and services related to the activities of our facility, as well as the storage and distribution of all materials necessary for the use of guests and businesses.

3. DEFINITIONS

Par Stock: Minimum and maximum stock levels.

4. RESPONSIBILITY

General Manager, Accounting Manager, Purchasing Manager, Quality Officer, Warehouse Chief, Porter, Reception Committee



5. APPLICATION

5.1. Establishing Department Minimum Stock Levels

5.2. Department Requests

5.3. Purchase Requests

5.4. Material Selections

5.5. Department Requests Out of Working Hours

5.6. Warehouse Requests

5.7. Consolation

5.7.1. Arranging Purchase Request Slips

5.7.2. Receipt Process 5.7.3. Return Process

5.7.4. Registering the Delivered Material to the Stock Program

5.7.5. Control of Material Invoices

5.7.6. Storage and Storage Process Controls

5.7.7. Stock Level Control

5.8. Exit from the Warehouse

5.9. Count

5.10. Turnkey Handover of the Warehouse



Our guests are the reason we exist. Our primary values are to follow up on all guest complaints from all kinds of sources, to resolve complaints and to inform our guests about this issue and turn complaints into opportunities for ourselves. We focus on managing satisfaction, not complaints, with our practices that create innovative values. With the “SEDNA360” mobile application program, which we started to use in 2019, we took our communication with guests one step further. While determining the Quality Objectives of the management and departments, the results of the guest surveys are also taken into account. Annual actions are determined according to these targets.

CRM system is used for Guest Satisfaction and marketing activities. In this way, guest data is collected and analyzed. With the CRM Arrival Report function, all operational units are constantly notified of guest preferences.

OUR ENVIRONMENTAL APPROACH



As BARUT HOTELS, in the realization and presentation of our products and services in accordance with international and national legal terms and regulations, as well as domestic and foreign customer requirements; We are committed to being an environmentally friendly institution with a sense of social responsibility by ensuring the prevention of pollution and sustainability. While realizing this commitment;

- ✓ We determine and control the effects we make on the environment,
- ✓ We are prepared for risks related to pollution, emergencies (fire, explosion, flood, earthquake, leakage, etc.) and comply with environmental legal regulations,
- ✓ We strive to minimize our waste, prevent pollution at its source, use energy efficiently and reduce the negative effects of our activities on the environment,
- ✓ Waste separation and reducing the amount of waste, efficient use of natural resources, etc. We continuously improve our environmental performance with activities,

OUR ENVIRONMENTAL APPROACH



- ✓ We follow up the wastes until the recycling / disposal stage,
- ✓ We protect the endangered Caretta-Caretta Sea Turtles that spawn on our beaches,
- ✓ We train our employees on the precautions to be taken in case of spillage of hazardous chemicals,
- ✓ We encourage our employees and guests to be sensitive to the environment, we develop our employees by providing awareness-raising trainings on environmental awareness and efficient use of energy,
- ✓ We use energy and water saving systems in our hotels.
- ✓ We raise awareness and encourage our suppliers and stakeholders on green economy and energy efficiency studies.



One of the most important steps in sustainability is to ensure energy efficiency. First of all, problems should be determined by measuring energy use and possible savings areas should be determined. Low consumption equipment and systems should be preferred. Long-term improvement should be achieved using automation management and monitoring resources. Energy savings through maintenance, surveillance and monitoring should be analyzed continuously.

As BARUT HOTELS, being aware of the negative effects of the rapid depletion of energy resources, global warming and the damage caused by fossil fuels to the environment, we preferred renewable energy sources in our renovations and made efforts to reduce our carbon footprint in nature.

Barut B Suites 2022 Environmental Aspects Within the Scope of Sustainability



- ✓ Trace usage has been put into practice, its usage has been increased day by day. Paper waste is reduced.
- ✓ Electricity savings have been achieved by the motion sensors of the personnel WC lights.
- ✓ Online reporting was done with Sedna 360 (Paper savings were made by minimizing the use of print)
- ✓ The use of duplex paper was introduced. (saving was achieved by avoiding unnecessary paper consumption)
- ✓ Hepafilter started to be used. (A healthier environment was created by cleaning the polluted air.)
- ✓ Garden irrigation system maintenance and repair has been done.
- ✓ By using photocells in the common areas that are empty for certain periods, the lights are turned off automatically when not in use.
- ✓ There are chemical dosing units in the pools and they are calibrated by the company.
- ✓ In order to raise the awareness of our personnel in order to reduce the energy and water consumption rate, savings were constantly included in the annual training plan.

WASTE MANAGEMENT



RECYCLABLE WASTES

We carry out various studies to reduce our waste production at its source, and we encourage our guests and employees to participate in the recycling program.

- ✓ Disposable metal can, plastic bottle, etc. The amount of waste is reduced by using beverage units instead of beverages.
- ✓ As much as possible, packaging waste has been reduced by purchasing large packaged boxes and buckets instead of disposable breakfast products.
- ✓ Refillable soap dispensers are used in club guest rooms, bathrooms and toilets.
- ✓ In order to reduce our paper consumption, we make our correspondence and announcements as much as possible in the mail environment.
- ✓ In order to reduce our paper consumption, we do internal correspondence about Guests via Sedna Trace.
- ✓ Since 2016, an annual average of 5.3 tons of paper waste per hotel has been recovered. As a result of recycling 1 ton of used paper waste, 16 grown pine trees and 85 square meters of forest area will not be destroyed.



WASTE MANAGEMENT



- ✓ Since 2016, an annual average of 2.2 tons of glass waste per hotel has been recovered. If glass waste is used in production, 315 kg of carbon dioxide emission is prevented for every 1 ton of newly produced glass.



- ✓ Since 2016, an annual average of 1.6 tons of metal waste per hotel has been recovered. As a result of recycling 1 ton of metal waste, 1300 kg of raw material is saved.



- ✓ Since 2016, an annual average of 1.5 tons of plastic waste per hotel has been recovered. As a result of recycling 1 ton of plastic packaging waste, 14000 KWH energy is saved. TUI SENSATORI Resort Barut Sorgun is Turkey's largest "grey water treatment system" hotel in the tourism sector...





USE OF CHEMICALS

It is our priority that all the chemicals we use are in approved, labeled and appropriate packaging, and that the MSDS (Material Safety Data Sheet) has reached us. The use of chemicals, the amount and methods of use, personal protective equipment requirements and "Hazardous Chemical Waste, Leakage Etc. Our employee, who will use the chemical, is trained on the precautions to be taken according to the Situation Intervention Instruction. Our chemical warehouses are exposed to leaks, spills, etc. that may harm the environment. necessary precautions are taken. Chemical storage is carried out in accordance with the type of chemical, the manufacturer's storage instructions and regulations. We work with relevant companies for the safe disposal of chemicals and follow up chemical wastes.

CARBON RELEASE

We make our purchases from regions as close as possible. Thus, it is aimed to reduce the environmental impacts by minimizing the CO2 emissions of the delivery vehicles of the supplier companies, and to plan investments that will prepare the future instead of the expenses that will save the day in order to reduce our carbon emissions due to vehicle use and energy consumption in 2023.



NATURAL LIFE PROTECTION

Cleanliness of sea water is one of the issues that we prioritize both within the scope of natural life protection and sustainable tourism. In this context, we keep a sufficient number of garbage bins and waste containers on the beach, empty them regularly and keep them clean. We provide training to our beach staff and control the cleanliness of the beaches so that our beaches can be cleaner. We do regular zone cleaning at our own facilities.

There are cat houses in our hotels; With the support of our guests, we take care and veterinary checks of our little animal friends. We follow the vaccinations and neutering of our cats with their report cards.

OUR ENVIRONMENTAL PRIORITIES



Materials such as textiles that wear out and deform over time are donated to the needy instead of using them as waste, or they are made smaller and used for different purposes. In this context, some of the idle and usable room furniture and furnishings are given to various organizations.

Studies are carried out to increase the environmental awareness of our guests. In this context, environmental cards have been left in the guest rooms and it has been tried to ensure that the guests are aware of what our facility does and what they can do in terms of protecting the environment.

As part of the World Environment Day celebrations, we try to contribute to the development of environmental awareness of our children from an early age with activities such as planting flowers, collecting waste, making shapes out of packaging waste in the children's clubs of each of our facilities.

We are fulfilling all the duties that we can think of in order to protect the environmental cultures. Barut Hotels sponsored the preservation of the ancient city heritage in Side.

STAFF ENVIRONMENTAL TRAININGS & EXERCISES



Environmental trainings are provided to our employees in line with annual training programs. Trainings; reduction of consumption of natural resources, reduction and proper separation of wastes, what to do about hazardous wastes, Protection of Natural Life etc. includes topics. In this context;

- ✓ Our employees have been given fire training.
- ✓ Emergency teams have been formed.
- ✓ Fire drills were held.
- ✓ Increased the number of fire hydrants

BENEFITS OFFERED TO STAFF

- ✓ Use of Laundry Work uniforms and all work-related clothing are cleaned free of charge for all our employees.
- ✓ Accommodation at the Hotel When our personnel make hotel reservations for themselves and their relatives, they benefit from the discounts they deserve according to the "Family and Friends Concept" determined by the Sales and Marketing Department.
- ✓ Special Night – Banquet Organization Discount When they make an organization reservation, they benefit from the discount set in the Family and Friends Concept.

SOCIAL RESPONSIBILITIES ACCORDING TO SUSTAINABILITY



- ✓ Barut Hotels sponsored historical excavations in Side.
- ✓ Participating in the event WE RUN FOR WOMEN on International Women's Day.
- ✓ March 8, International Women's Day was celebrated on social media.
- ✓ 22 March World Water Day was celebrated on social media.
- ✓ Internship opportunities have been created for tourism students to gain work experience.
- ✓ Evrenseki Beach was cleaned by Barut B Suites employees.
- ✓ Activities were held in Barut B Suites by delivering the clothes left by the guests to the Social Market and meeting them with those in need.
- ✓ Various scholarships have been awarded to students.
- ✓ TIP BOX application has been started in our facility in order to provide food aid to cats in our Cat House.

Social Elements Planned to be Built in the Scope of Barut B Suites 2023 Sustainability



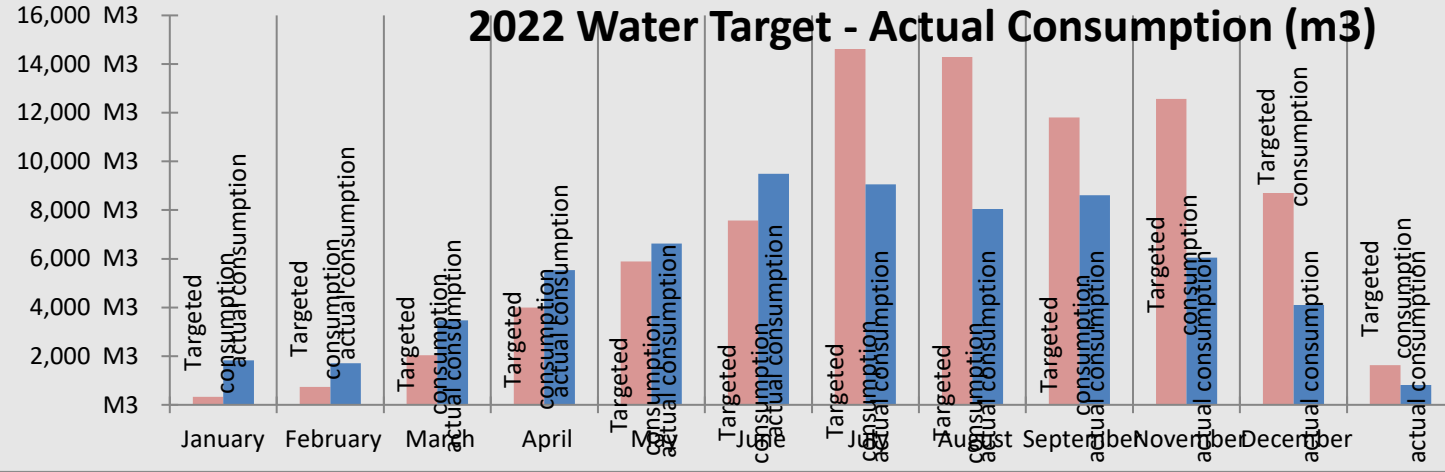
- ✓ Restoration of designated primary schools
- ✓ Animal Shelter visit, developing social assistance in line with their needs
- ✓ To give scholarships to more students together with the Contemporary Life Association.
- ✓ Delivering the items left by the guests in Barut B Suites to the Social Market and meeting them with those in need.
- ✓ Celebrating 8 March International Women's Day
- ✓ More support for environmental activities
- ✓ We support our employees with trainings and career management program. We aim to raise our own employees and grow together by training our own employees as much as possible.
- ✓ Protecting sea turtles and sand lilies by working with the Dekafok NGO.



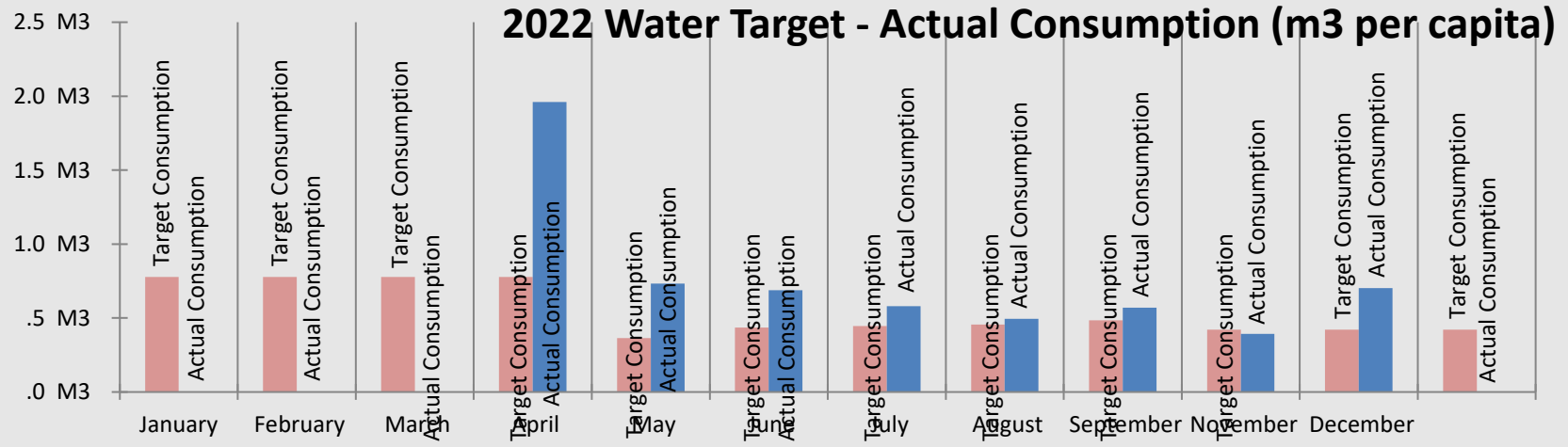
- ✓ As a result of our activities carried out in BARUT B SUITES in 2022, the information and results regarding the resources spent are given below.
- ✓ The progress report focused on ELECTRICITY - FUEL - WATER - LNG - chlorine - ACID - OTHER CHEMICALS - ROCK SALT CONSUMPTION - OTHER CHEMICALS - FUEL use.
- ✓ The concrete results of the studies carried out in terms of environmental sustainability are indicated with the accompanying tables and graphics, with annual budget, actual consumption, per capita costs and comparisons for 2021-2022.
- ✓ Our 2023 energy consumption budget target is to save up to 1.5% of 2022 consumption.
- ✓ You can see the distribution of all consumption items, such as ELECTRICITY - FUEL - WATER - LNG - CHLORINE - ACID - OTHER CHEMICALS - BOILER, ROCK SALT CONSUMPTION - BOILER, OTHER CHEMICALS - FUEL, in detailed graphs and tables on the following slides.



2022 Water Target - Actual Consumption (m3)

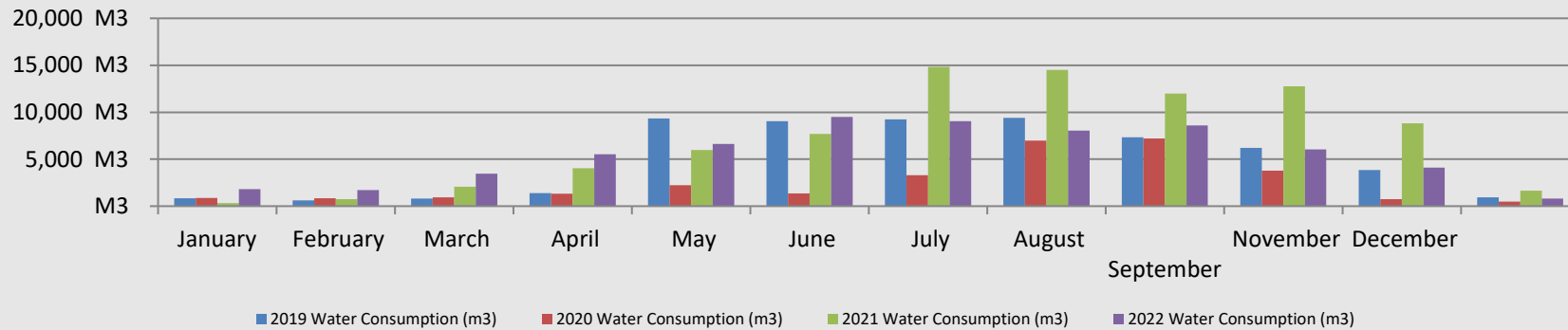


2022 Water Target - Actual Consumption (m3 per capita)

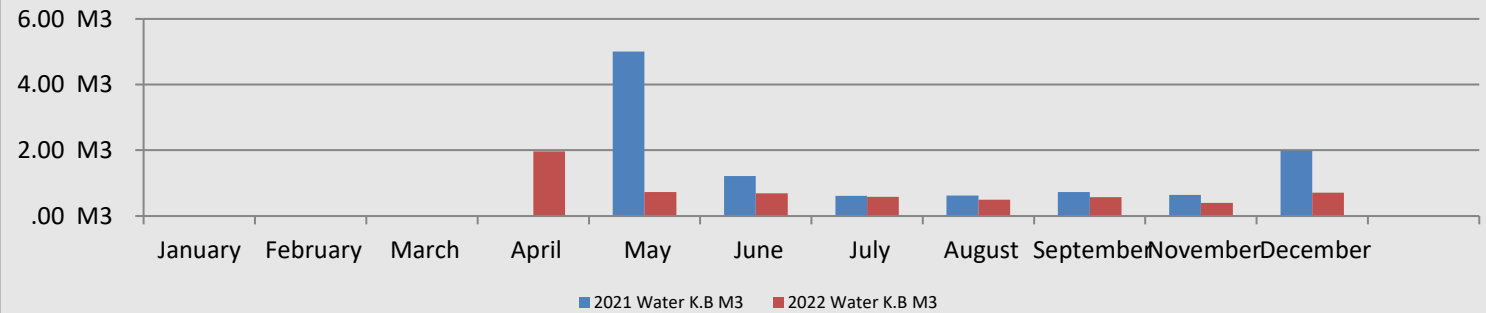




2021-22 Water Consumption Comparison by Month by Year (m3)

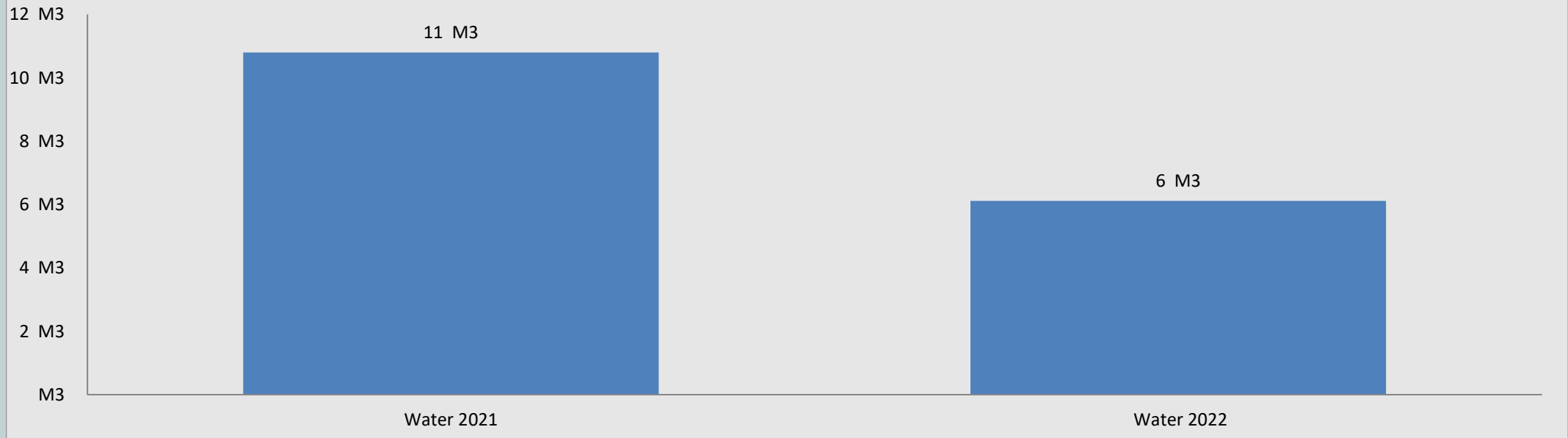


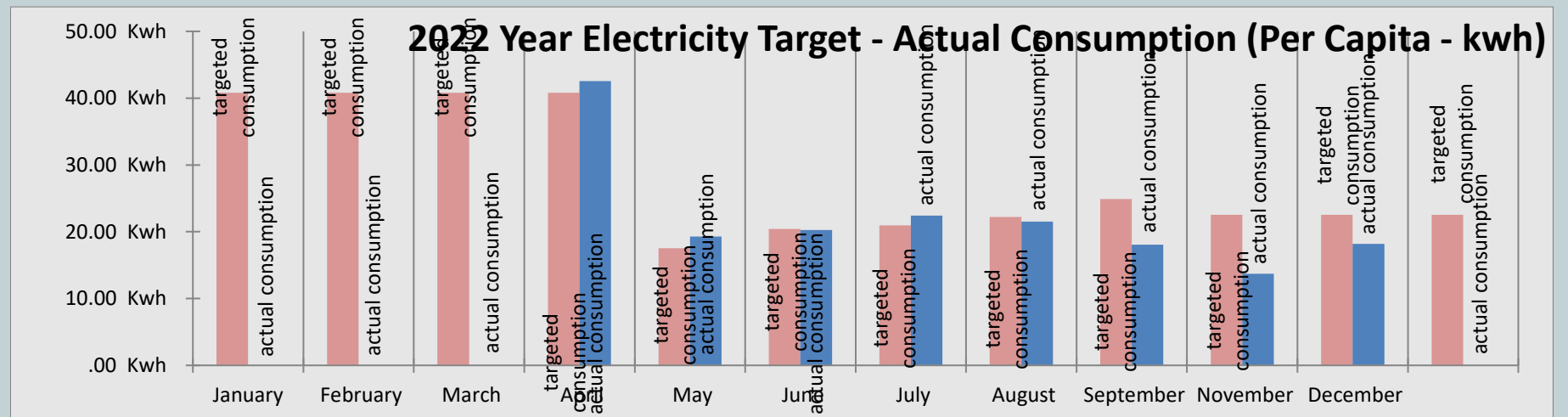
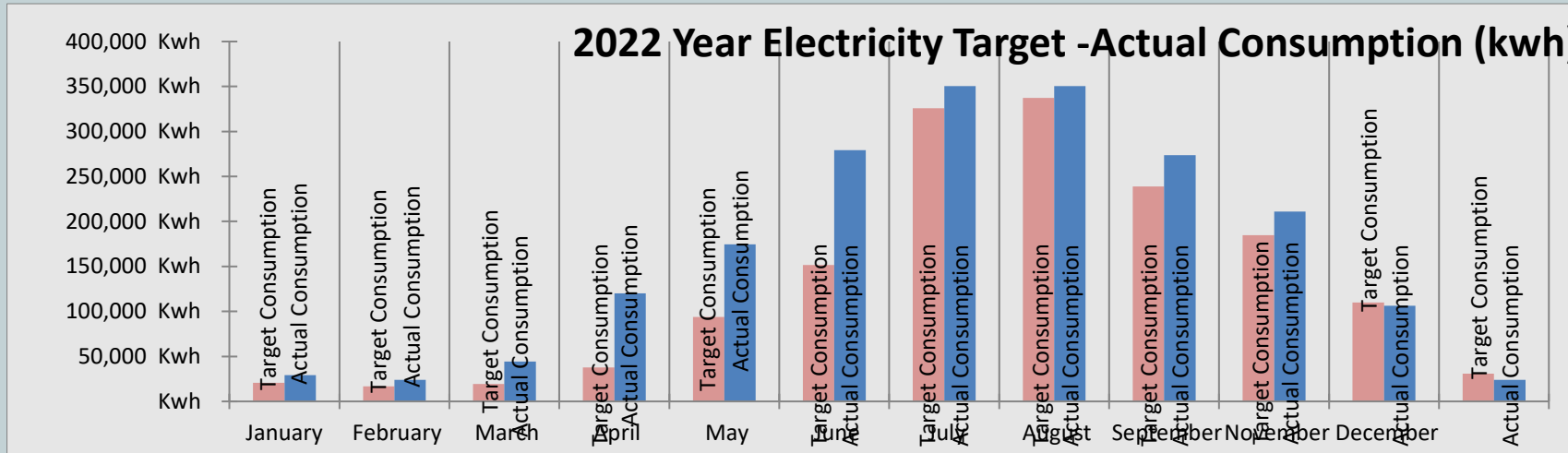
2021-22 Water Consumption Comparison by Month by Year (per person-m3)





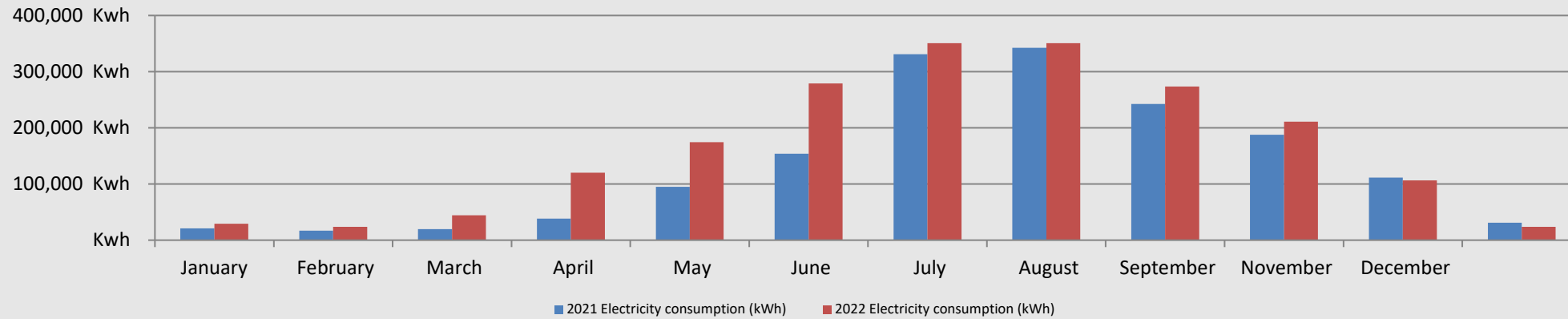
2021-22 Water Consumption Comparison by Years (per person-m3)



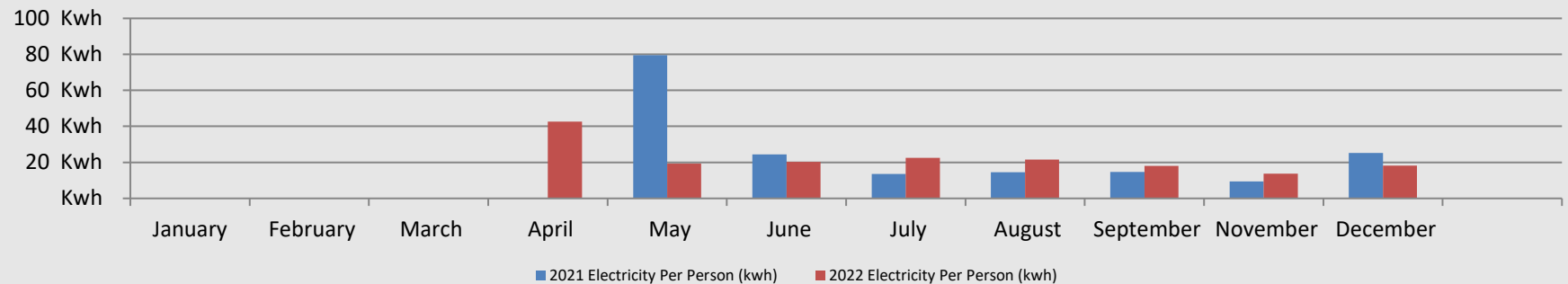


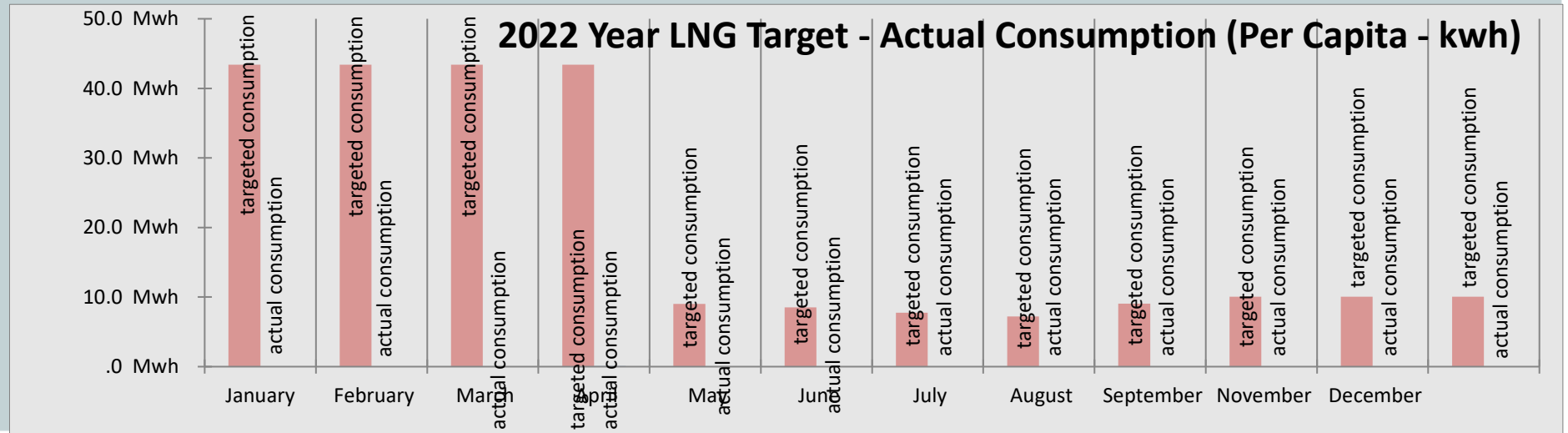
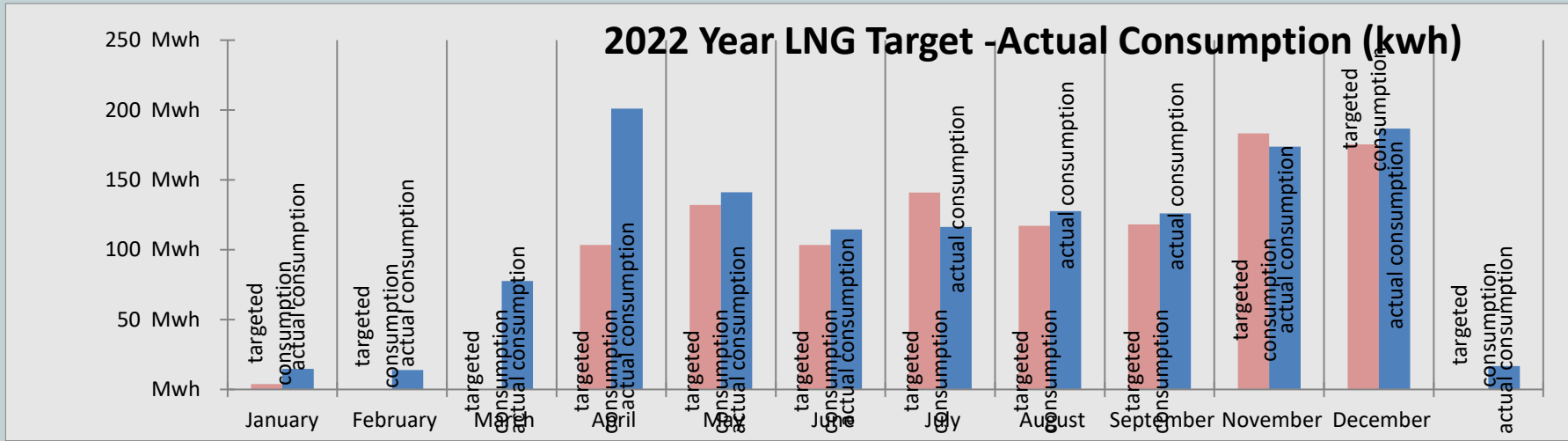


2021-22 Comparison of Electricity Consumption by Month by Year (kwh)



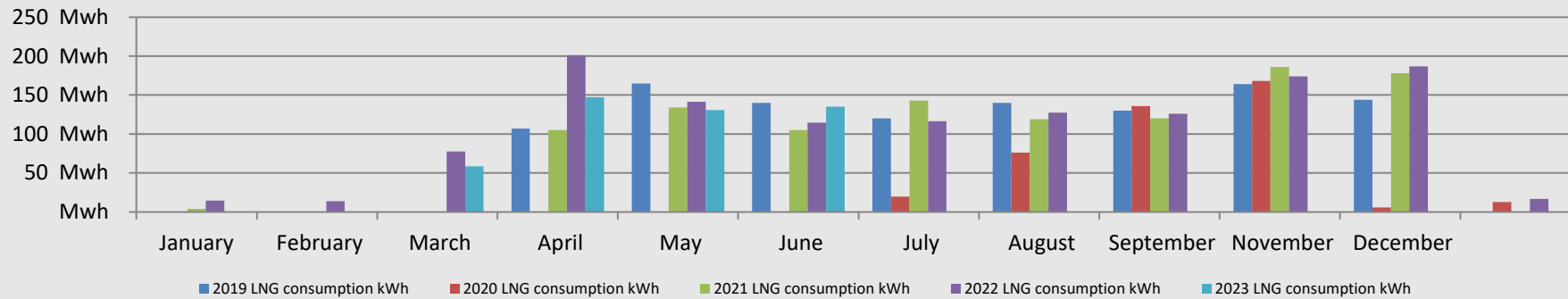
2021-22 Comparison of Electricity Consumption by Month by Year (per person-kwh)



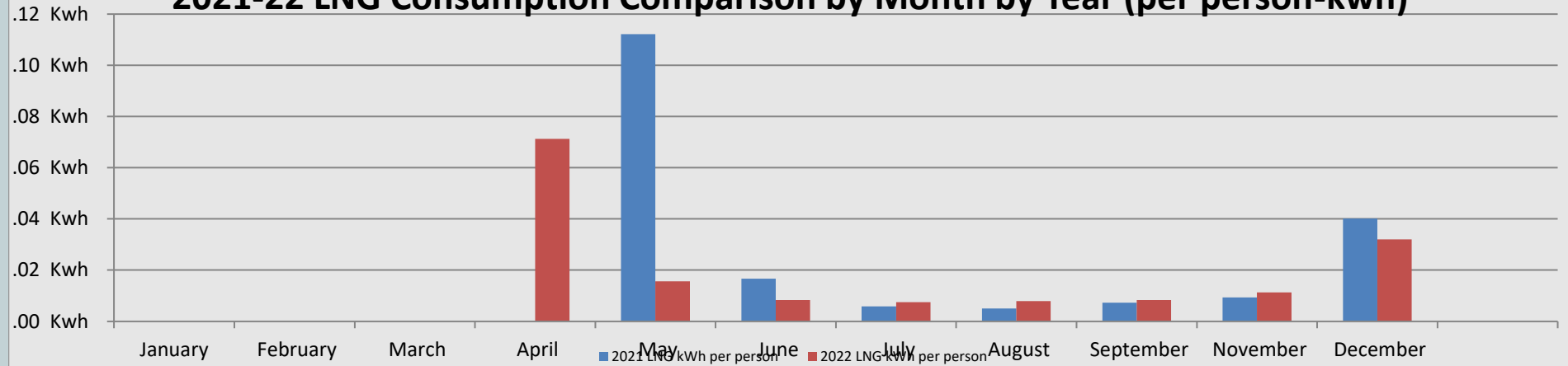




2021-22 LNG Consumption Comparison by Month by Year (kwh)

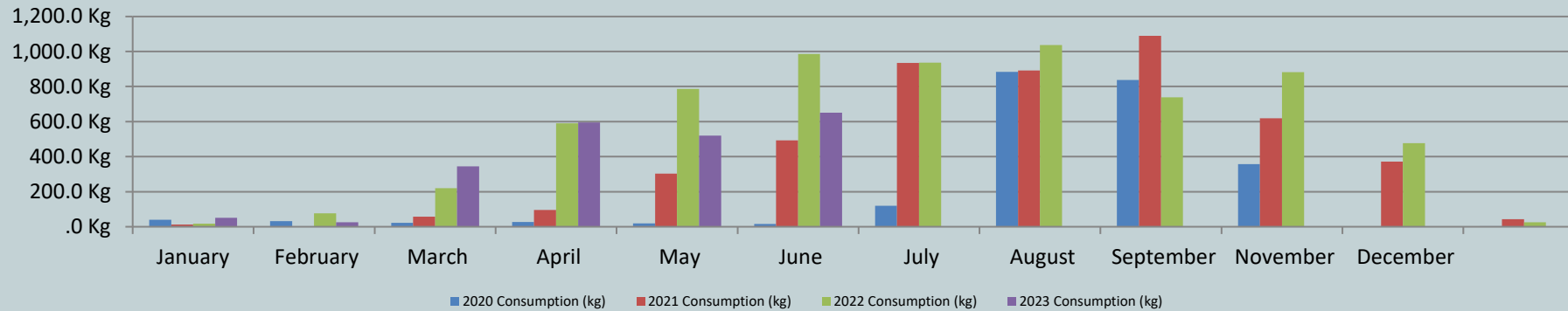


2021-22 LNG Consumption Comparison by Month by Year (per person-kwh)

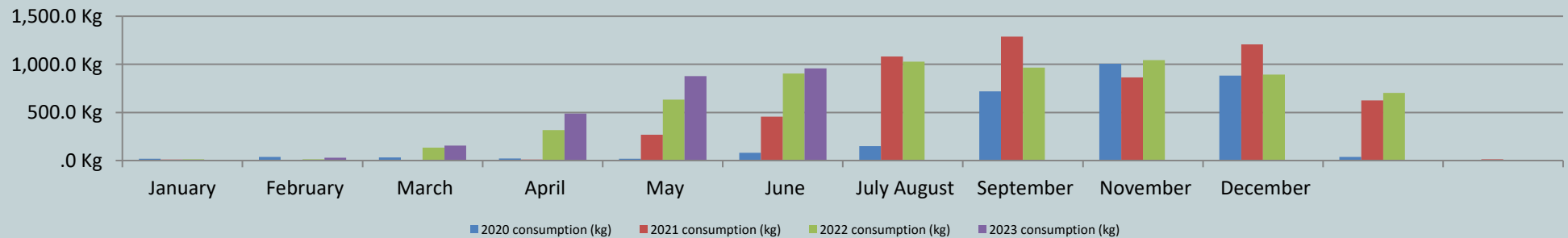




2020-21-22 HK-Pine by Month Based on Years. Chemical Consumption Comparison (kg)



2020-21-22 STW Chemical Consumption Comparison by Month by Year (kg)



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BARUT

B SUITES